

LOS ANGELES COUNTY- DEPARTMENT OF MENTAL HEALTH
Service Area II Program Administration
Quality Improvement Committee Meeting Combined Adult & Children

Michelle Rittel & Kimber Salvaggio, Chairs

January 20, 2011
San Fernando Mental Health Center
10:00am-12:00pm

Agenda

Welcome & Introductions/Announcements

All

- QIC Book
- PRO
- Test Calls
- Audits
- Taxonomy changes
- SDMC Phase II
- AC Common Findings Training
- If you have EHRS –printed copy must have same data elements and print out in DMH sequence
- Revenue Management
- Quarterly Adverse Outcome Reviews
- Budget
- Ask the Psychiatrist
- Census Count
- Cultural Competency Committee

James Randall

James Randall

All/James Randall

Thank You to Tarzana Treatment Center

All

Geo Mapping Part 2

Vandana Joshi, Ph.D.
Program Head, LAC-DMH
Data-GIS Unit

Next Meeting: March 17, 2011 at SFMHC

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MINUTES – Thursday, January 20, 2011

Facilitator – Kimber Salvaggio

Present

Angela Cabrera – The Help Group
Angela Igrisan – DMH– SA 2 SFC
Angeline Baez – Aviva Ctr
Cathi Collins – C4K
Darrell Scholte – DMH SA 2 Navigation
Denise Greenspan - Hillview
Dennis Brotman – Tobinworld
Desiree Gonzalez – Phoenix House
Hosun Kwon – APCTC
Jim Randall – DMH O & E
Josh Cizek – TVFS
Karen Stute – Sterling
Ken Bachrach - Tarzana Tx Ctr
La Tina Jackson – DMH - WVMHC
Maria Di Battista - ECDA
Marina Geozalyan – Verdugo MHC
Michael Alba – DMH- SFMHC (child)
Michele Renfrow – DMH
Michelle Logvinisky – Topanga West
Natalie Williams – Aviva
Nicole Ryan – The Help Group
Norma De La Cruz- PYLS
Sabrina Barcheski – Santa Clarita Valley MHC
Sandra Gonzales – El Dorado
Sharon Sindel - TTC
Stacy Sigman – Bridges
Stewart Sokol - TTC
Tracy Chin – Penny Lane
Victoria Shabanzadeh – Stirling BHI
Wendi Toyey – San Fernando MHC

Absent

Angela Kahn - SFVCMHC, Inc
Cheryl Driscoll - Hillview
Deborah Evans – Child & Family Center
Dominique Eugene - PACS
Dora Escalante – JFS
Eileen Maronde – West Valley MHC
James Coomes – DMH – UCSP
Julie Jones – Hillview
Leslie DiMascio – SFVCMHC, Inc
Lisa Delmas - Child & Family Center
Michelle Majors – DMH - SCVMHC
Penny Greenblatt - JFS

Other(s)

Martie Drinan – DMH – District Chief
Vandana Joshi – DMH – Program Head

SUBJECT	DISCUSSION	ACTION AGREEMENTS/DECISIONS
Welcome & Introductions/Announcements	<p>QIC Book – available to look at</p> <p>PRO</p> <ul style="list-style-type: none"> • Revised policy and form • Might have 2 reports <ul style="list-style-type: none"> ○ 1 rpt – who is in compliance ○ 2 rpt – reasons for the requests info for SA and providers <p>Test Calls</p> <ul style="list-style-type: none"> • Oci – new service – open communication institute • Wanted: people from QIC (our SA) to make test calls voluntary basis <ul style="list-style-type: none"> ○ Test questions and report will be posted ○ With sample scenarios <p>Audits</p> <ul style="list-style-type: none"> • EPSDT - not resolved • *AC – Dubnoff's– Jan • QSR – 1/10 – c4k • In-pt audit – LAC-USC – December 6-10, 2010 • 10-12/2009 audit period • 33 charts reviewed • 353 total days • 285 acute days 242 denied <ul style="list-style-type: none"> ○ No MN for con't stay ○ Excluded dx ○ Chart didn't reflect bx terms • 68 admin days 64 denied • Not following protocols for IMD placement • 87% denial rate recoupment \$187, 000 • Kedren – last week of Jan 	<p>If you are missing any documents, let Kimber know</p> <p>Providers who are using interpretation services please give feedback to ACCESS</p>

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	<p>Taxonomy changes</p> <ul style="list-style-type: none"> • Medi-medi claims must be adjudicated by Medicare 1st • All claims that Medicare will pay must be paid by Medicare before Medi-cal will pay • New codes have been updated to include more appropriate taxonomy • DO's will update first <p>SDMC Phase II</p> <ul style="list-style-type: none"> • Telephone, community, tele-mental health services don't have to go to Medicare – using modifiers • Mite add new procedure codes • One option - I.e. 90804 thx in office use 90804 no modifier or 90804 done in the community will have a modifier attached • Second option – put the modifier on the claim, identify thru other data already collected • working with county counsel on this <p>AC Common Findings Training in development</p> <p>If you have EHRS –printed copy must have same data elements and print out in DMH sequence</p> <p>Revenue Management</p> <ul style="list-style-type: none"> • Norma's flow <ul style="list-style-type: none"> ○ Every agency must be certified by Medicare including children's ○ Ne licensed person excluding mft's, lv n's, RN's and lpt's, must be certified as a Medicare provider – can claim – 	

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	<p>physicians, Licensed clinical psychologists, LCSW's, PA, RNP, CNS</p> <ul style="list-style-type: none"> ○ Adjudication is approving or denial of claim and coordination of benefits • Take Medicare off claim if 3 criteria are not meet: <ul style="list-style-type: none"> ○ Medicare reimbursable service ○ Medicare provider ○ Agency is Medicare certified • If you are providing a service and you know where you are with an address you can bill to Medicare <p>Quarterly Adverse Outcome Reviews</p> <ul style="list-style-type: none"> • Clinical Risk Management is proposing to review DMH suicides in a more in-depth, confidential manner as reports are usually limited by scope of problem, and the lessons learned are not regularly shared. <ul style="list-style-type: none"> ▪ Each facility has different protocols and processes for dealing with these situations. • First review would be in February and include September 2010 through December 2010 cases. <ul style="list-style-type: none"> ▪ Will do variant across age groups. <p>Budget</p> <ul style="list-style-type: none"> • Discussed governor's web release on his plan to balance the State budget. <ul style="list-style-type: none"> ▪ Proposing to move the distribution of MHSA funds from a cash basis to an accrual basis. ▪ Proposing to take MHSA savings dollars, not yet distributed to the counties, to fund State SGF for EPSDT, AB3632 dollars, and 	

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<p>Thank You to Tarzana Treatment Center</p> <p>Geo Mapping Part 2</p>	<p>managed care dollars.</p> <ul style="list-style-type: none"> • Should not impact our MHSA funds for this fiscal year or next fiscal year. • Realignment of dollars should hopefully ensure the funding is sufficient to replace the MHSA used dollars in the out years. <p>James Randall made announcements re: Ask the Psychiatrist & Homeless Count</p> <p>Cultural Competency Committee Report</p> <ul style="list-style-type: none"> • Looking for national definition of cultural competency • Plan is 95% completed ETA – end of month • Will have column soon E news • Tracking log for threshold languages • Tracks new hires language capability • Translation of forms - pending ISD and procurement • Next mtg second Wednesday of the month 1:30-3:30 – 695 15th floor • Would like more members/attendees at the cc mtg for input on cultural competency <p>A certificate of appreciation was presented to TTC for hosting the Recovery Documentation and Assessment Trainings for SA 2</p> <ul style="list-style-type: none"> • Geo-mapping • SA specific data • SA survey results • Unmet Needs 	<p>Let Kimber know if you are interested in representing our service area or if you have an employee at your agency that is interested.</p> <p>Presented by Martie Drinan & Vandana Joshi (PSB – Data Unit)</p>

Respectfully Submitted by Kimber Salvaggio